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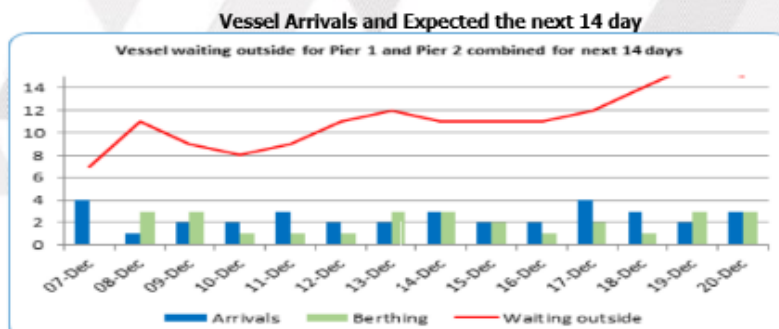
## Durban port congestion and berthing delays

We regret to advise that there appears to have been very little progress made in catching up the backlog this week and we are still seeing berthing days anything up to 25 days in some



cases. Below is a satellite image from this morning showing the vessels berthed off shore pending a berthing slot.

Official updates from the port relative to storm repair to cranes and plans to deal with the backlog are virtually no existent so it is very hard for us to accurately assess when we could forecast some return to normality and efficiency. The below graph taken off the Transnet port site graphically illustrates the magnitude of the delay in dealing with what is outside port awaiting berthing



On behalf of the Management of Pier 1 and 2

although even these figures seem inaccurate when you count the number of vessels offshore.

We still find it incredibly difficult to get accurate and trusted berthing forecast dates for vessels not yet on the berthing schedule, but our team exhaust every conceivable avenue on a daily basis via websites, satellite tracking services and phone calls to the line operators to try and provide you with accurate data.

As we have done from the beginning of this crisis we are reviewing each shipment under our control from an incoterm perspective prior to departure from origin to see whether we can consider Coega / PE or Cape Town as an alternative routing. Unfortunately, the limited capacity of Coega and the fact it is already dealing with many Durban containers for ships that are choosing to bypass Durban, together with the fact that most services call Durban first means this is seldom an option to relieve the pressure on Durban and Gauteng importers.

Added to the berthing delays we are still experiencing extensive queuing delays in the port especially with Pier 1 collections as the port are unable to deal with volumes adequately on a landside basis. Currently our truckers are standing a minimum of 18 hours in the queue before being loaded.

Please be assured that SCT team is doing all we can to obtain release of cargo and expedite deliveries as quickly as we can in every single case. Our truckers and our operational teams are being exceptionally proactive with regard to advanced customs clearing and release processes and in terms of placing trucks in advance in queues.



We thank you for your continued support and partnership

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