



NEWSFLASH

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COVID-19 Update:

It is becoming increasingly difficult not to flood your mailbox with long and lengthy updated from all over the world whilst at the same time ensuring that we keep you informed of challenges and scenarios that are playing out in the market. Below we provide a high-level summary of the key issues in today's COVID-19 update and where applicable we are attaching relevant detailed updates received from 3rd parties as reference. If you have any specific concerns, please do not hesitate to contact us.

SCT OPERATIONS: We wish to confirm to all our clients that we are operating at full strength and have taken every precaution possible to protect our staff and processes. We have policies in place to ensure work continuity and can assure you of our top attention to your orders at all times. We confirm that we have strict health and safety policies in place, are undergoing continual assessment and staff interaction / training. As a business we have stopped all unnecessary contact by not entertaining supplier visits, not conducting our own customer visits and all international and domestic business travel is temporarily suspended.

AIRFREIGHT: As reported yesterday the airfreight market and particularly airline schedules are exceptionally volatile. We circulated yesterday as review from Air Menzies and today attach a similar review received today by Air Cargo Group / CFR. We can confirm that we have seen very few schedule cancellations on the international flights in and out of South Africa but anticipate these to follow shortly with BA, Virgin and others announcing in the UK that they expect to cancel a significant number of routes over the next 48 hours. We will keep a close watch on these and advise. As per yesterday's update we again confirm that space and pricing is very volatile so the key is communication and advanced notice.

SEAFREIGHT: Again, we confirm all SA ports are open for cargo movements and the same has been reported from sea ports in the USA, South America, Europe and the Far East.

FRANCE, ITALY and SPAIN: These European countries are experiencing the most stringent and far reaching restrictions but our partners in these countries confirm their businesses are

functioning through home operations and whilst some domestic movements experience delays, the ports and airports are all functioning. Efficiencies and response times are obviously hampered by the restrictions and working conditions.

DOMESTIC TRUCKING SERVICES: We are in close contact with all our preferred truckers and can confirm all are fully operational although we are starting to receive reports of reduction in available drivers as staff attendance comes under pressure. We are assured by our partners that we are receiving top priority on movements and we will obviously be keeping a close watch on this.

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We thank you for your continued support and partnership

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