

31/08/2023

Dear Valued Customer

The terminal continues to make every effort to improve Straddle Carrier availability so that truck turnaround and staging times can be reduced.

Currently all towers are busy, as a result, no slots will be added throughout this shift. Although appointment slots for normal cargo will be made available once the backlog has cleared, slots for special cargo will be continued to be added every four hourly.

Landside team is closely monitoring the operation in an effort to service all trucks as quickly as possible.

Customers will be kept abreast of any further developments regarding extensions.

Please accept our sincere apologies for the inconvenience caused.

Kind regards,



Customer Interaction Centre
Transnet Port Terminals

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